

Pb:

Background :

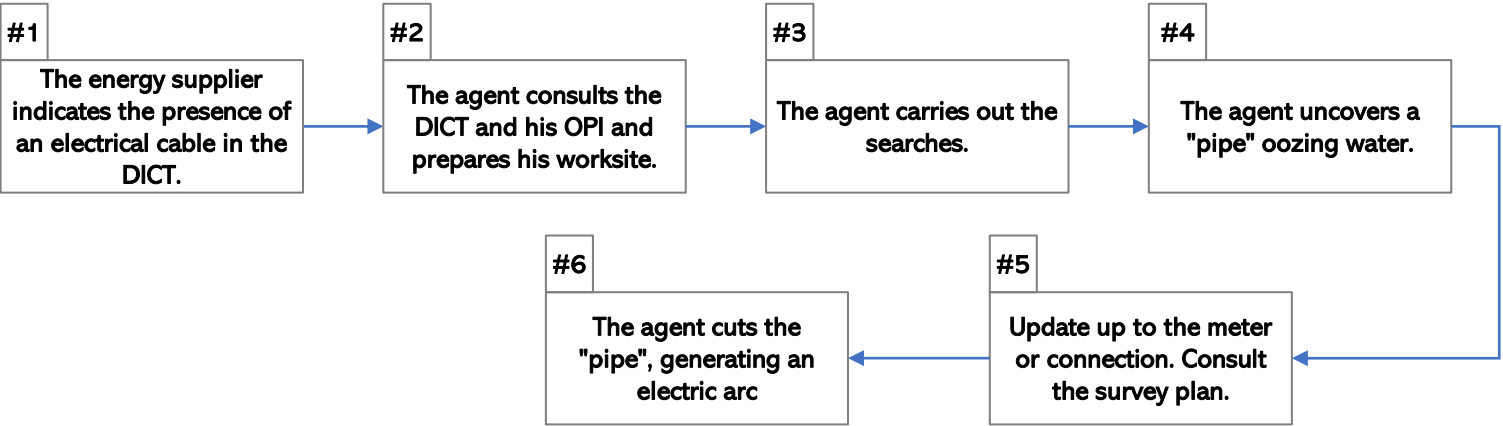
Customer Impact :

Impact Enterprise :

Human impact :

Societal/Environmental impact :

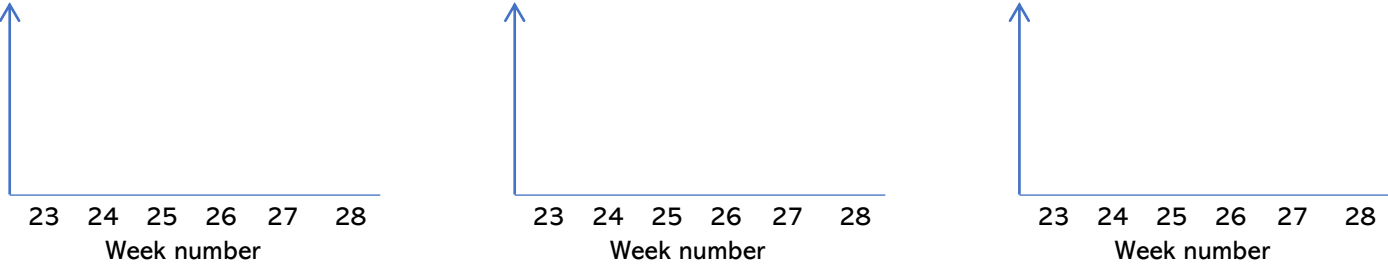
Process or work standard



	Causal hypothesis	How can the hypothesis be validated? + Observations	OK/KO?

Actions	Action to be tested	Expected result	Who	Start/end	OK/KO
#					

Results



Acting on our practices / Lessons learned