

Title : Quotations for water connections completed in more than 8 days

Author :

Start date:

Maj :

Pb:

Background :

Customer Impact :

Impact Enterprise :

Human impact :

Societal/Environmental impact :

Actions

Action to be tested

Expected result

Who

Start/end

OK/KO

#



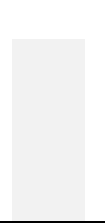
a



b

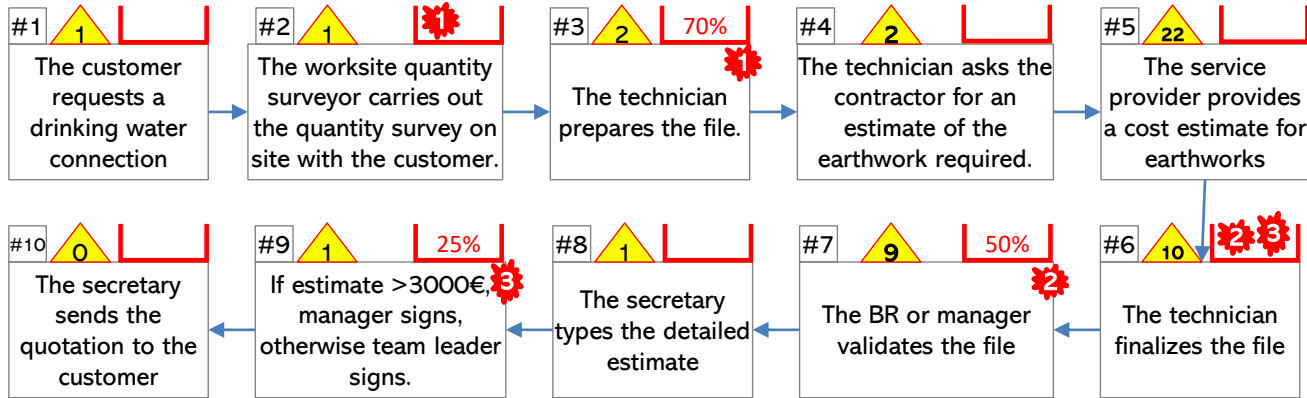


c

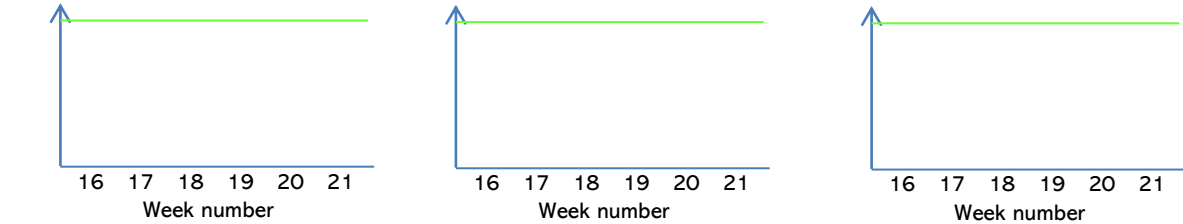


quotations in less than 8 days

Process or work standard



Results



Acting on our practices / Lessons learned

What we keep:

What we have gained by solving this problem: