

Pb:

Background :

Customer Impacts :

Enterprise Impacts :

Human impacts :

Societal/Environmental impacts :

Usual process or work standard

| # | Hypothesis of cause | How can the hypothesis be validated? + Observations | OK/KO? |
|---|---------------------|---|--------|
|---|---------------------|---|--------|

| | | | |
|--|--|--|--|
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|--|--|--|--|

| Action to be tested | | Expected result | Who | Start/end | OK/KO |
|---------------------|--|-----------------|-----|-----------|-------|
| | | | | | |

Results

Acting on our practices / Lessons learned

What we keep:

Next steps :